

Terms of Service

Last Updated: August 14, 2025

1. Agreement to Terms

By accessing or using the services provided by The Fort AI Agency LLC ("Fort AI Agency," "we," "us," or "our") and Almpact Nexus, you agree to be bound by these Terms of Service ("Terms"). If you disagree with any part of these terms, you do not have permission to access our services.

2. Description of Services

Fort AI Agency provides AI-powered business solutions including but not limited to:

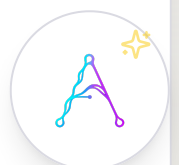
- AI consulting and implementation services
- Custom software development
- Communication platform solutions (Almpact Nexus)
- Website and application development
- AI orchestration and automation tools
- Business intelligence and analytics

3. User Accounts

When you create an account with us, you must provide information that is accurate, complete, and current. You are responsible for safeguarding the password and for all activities that occur under your account.

You agree to:

- Notify us immediately of any unauthorized use of your account



- Not share your account credentials with others
- Maintain the security of your account
- Accept responsibility for all activities under your account

4. SMS Communication Terms

By providing your phone number and opting in to SMS communications, you agree to receive:

- Account verification codes
- Two-factor authentication messages
- Security alerts and notifications
- Important service updates

Message frequency varies. Message and data rates may apply. Text STOP to (260) 999-0142 to opt-out. Text HELP for assistance. See our [SMS Terms](#) for details.

5. Acceptable Use Policy

You agree not to use our services to:

- Violate any laws or regulations
- Infringe on intellectual property rights
- Transmit malicious code or viruses
- Engage in unauthorized data mining or scraping
- Harass, abuse, or harm others
- Attempt to gain unauthorized access to our systems
- Use our services for illegal or unethical purposes

6. Intellectual Property



The Fort AI Agency and its licensors retain all rights, title, and interest in and to our services, including all associated intellectual property rights. You are granted a limited, non-exclusive, non-transferable license to use our services in accordance with these Terms.

Custom work created for clients remains the property of the client upon full payment, except for our proprietary frameworks, tools, and methodologies, which remain our property.

7. Payment Terms

For paid services:

- Payment is due according to the agreed schedule
- All fees are non-refundable unless otherwise stated
- We reserve the right to suspend services for non-payment
- You are responsible for all applicable taxes
- Pricing may change with 30 days notice

8. Privacy and Data Protection

Your use of our services is also governed by our [Privacy Policy](#). We are committed to protecting your data and maintaining compliance with applicable data protection laws including GDPR and CCPA where applicable.

9. Disclaimers and Limitations of Liability

OUR SERVICES ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND. WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL THE FORT AI AGENCY BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS OR REVENUES.



10. Indemnification

You agree to indemnify and hold harmless The Fort AI Agency, its affiliates, and their respective officers, directors, employees, and agents from any claims, damages, losses, liabilities, and expenses arising from your use of our services or violation of these Terms.

11. Termination

We may terminate or suspend your account and access to our services immediately, without prior notice, for any reason, including breach of these Terms. Upon termination, your right to use our services will immediately cease.

12. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of Indiana, United States, without regard to its conflict of law provisions. Any disputes shall be resolved in the courts of Allen County, Indiana.

13. Changes to Terms

We reserve the right to modify these Terms at any time. We will notify users of any material changes via email or through our services. Your continued use of our services after such modifications constitutes acceptance of the updated Terms.

14. Contact Information

For questions about these Terms, please contact us at:

The Fort AI Agency LLC

Fort Wayne, IN 46804



Email: support@aimpactnexus.ai

Phone: [\(260\) 999-0142](tel:(260)999-0142)

15. Severability

If any provision of these Terms is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary so that these Terms will otherwise remain in full force and effect.

16. Entire Agreement

These Terms, together with our Privacy Policy and any other agreements expressly incorporated by reference, constitute the entire agreement between you and The Fort AI Agency regarding the use of our services.

By using our services, you acknowledge that you have read, understood, and agree to be bound by these Terms.

[Home](#) [Privacy Policy](#) [SMS Terms](#) [Contact](#)

Terms of Service — Quick Answers

What are the terms for using Nexus Studio?

Nexus Studio subscriptions are month-to-month with no long-term contracts. You may cancel at any time. Continued use of the platform after your billing date constitutes acceptance of any updated terms.

Who owns the content created with Nexus Studio?



You own the content published to your website. AlImpact Nexus retains no ownership rights over content generated on your behalf. AI-generated content is yours to use and edit freely.

How do I cancel my AlImpact Nexus subscription?

You can cancel by contacting us at info@aimpactnexus.ai or calling (844) 273-1531. Cancellations take effect at the end of your current billing period. No cancellation fees apply.

What is AlImpact Nexus's refund policy?

Monthly subscription fees are non-refundable once a billing period has begun. For custom development projects, refund terms are outlined in the individual statement of work.

